Susan Percal 830 Miramar Ave. San Francisco CA 94112

Nov 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I chose a competitive internet and phone service provider because I was sick and tired of the horrible service I received from the giant company I had previously contracted with. I have been with this small company for years and years now, and am receiving vastly improved service, both telecom connection and customer service.

As broadband is critical to my home, business and my daughter's schooling, I want to strongly encourage you against deregulation of the big corporations offering these services, and make sure that the marketplace will be competitive and keep the options open for families like my own. Thank you.

Susan Percal